

REGULAR SWIMMING POOL MAINTENANCE

Thank you for your enquiry into regular swimming pool maintenance with Buy & Fit Pool Shop.

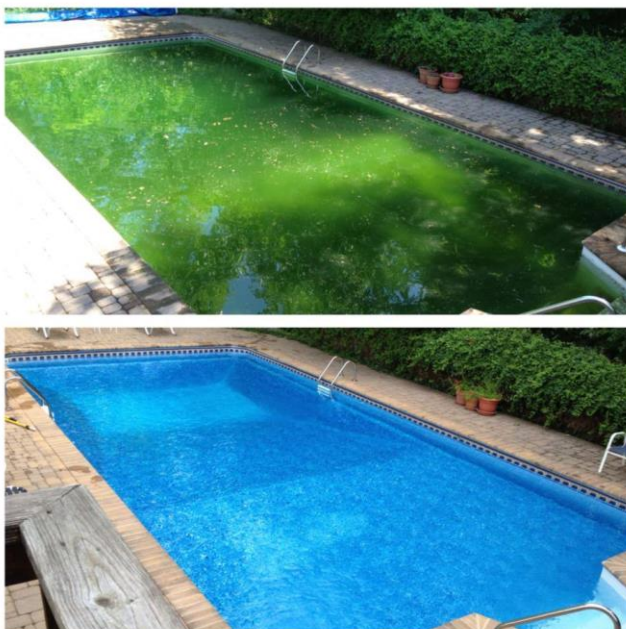
We have been servicing swimming pools across Melbourne for over 3 decades, and offer a variety of packages to suit your swimming pool needs.

WATER BALANCE & TREATMENT

Water balance is the core of maintaining a swimming pool. Sanitisation is essential for keeping water in a condition safe for swimming, but unbalanced pool water also leads to a corrosive effect on both the pool and its related equipment i.e. pumps, filters etc. Correctly balanced pool water maximises the life of your swimming pool, ensuring a safe, healthy and fun swimming environment.

Balancing pool water is a dynamic process where each chemical added effects another parameter. For example, chlorine has a very high pH, and chlorine is most active when in a certain pH range. Hydrochloric acid needs to be added to bring the pH down and into the correct range. But adding acid reduces the total alkalinity, so pH buffer is added to balance total alkalinity. This process continues through all aspects of water balance including water hardness, iron content, total dissolved solids and phosphates.

Water balance is also constantly reacting to environmental factors such as sunshine, rain, swimming in the pool and debris in the pool. This is why regular testing and treatment of pool water is an essential part of owning a swimming pool.



LET US DO THE DIRTY WORK

Removing dirt and debris from the pool is the second part of regular pool maintenance. In the peak of Summer, a pool can turn green in 48 hours if chlorine levels suddenly drop and there is debris for algae to bloom from. Scooping out leaves and branches, brushing dust and dirt from pool walls and steps, vacuuming of the pool floor and emptying leaves from baskets are all part of a regular maintenance visit from Buy & Fit Pool Shop.

KEEPING YOUR SYSTEM RUNNING SMOOTHLY

Lastly, pool equipment running between regular maintenance visits will keep the pool in good condition. We always inspect all equipment during our visit, and while every eventuality cannot be planned for, we endeavour to identify equipment issues before they stop working.



When it comes to swimming pool equipment, we recommend Hayward Pool Products – one of the world’s biggest and oldest pool equipment manufacturers. Hayward’s reputation for quality means you can rely on the equipment we install, and as a Totally Hayward Dealer we offer full service and warranty support on the equipment we install.

You can elect to have full regular pool service or a water test and balance only.

Choose from below the regular maintenance package that is right for you:

YOUR NAME: _____

ADDRESS: _____

These rates are only applicable to addresses in the postcodes: 3079, 3082, 3083, 3084, 3085, 3087, 3090, 3091, 3096, 3097, 3099, 3105, 3106, 3107, 3113, 3752, 3754, 3759, 3760, 3761

FULL POOL SERVICE (DOES NOT INCLUDE CHEMICALS OR PARTS)

Weekly	\$149.00	<input type="checkbox"/>
Fortnightly	\$149.00	<input type="checkbox"/>
3 Weekly	\$169.00	<input type="checkbox"/>
Monthly	\$179.00	<input type="checkbox"/>
6 Weekly	\$199.00	<input type="checkbox"/>
2 Monthly	\$229.00	<input type="checkbox"/>

Please nominate how often you would like us to visit: _____

Service must be kept all year round for these rates to apply, however you can change the frequency of visits over the course of the year to reflect your seasonal requirements. Rates will default to prices as listed above.

While the rates above will be applicable to most pools, we do need to reserve the right to adjust these rates if your pool requires unusually high levels of maintenance. Some factors which may affect the rate include:

- Large water volume (over 100,000 litres)
- Cartridge Filter, depending on cartridge filters setup and size.
- Poor water circulation causing constant algae outbreaks
- Equipment in bad condition which dramatically increases the cleaning time

Please note that where these conditions are present, more frequent visits will enable us to better maintain the pool and decrease the likelihood of a rate adjustment.

PRO-ACTIVE CHEMICAL TREATMENTS

The basic parameters of water balance (chlorine, acid, buffer, salt) will always be tested and balanced at any pool service. In addition to this, a pro-active schedule of algaecides and clarifiers will keep the pool looking great between visits.

The programme involves a cycle of the following chemical treatments:

- Benzalkonium Chloride – kills any green algae present in the water.
- Copper Based Algaecide – kills black algae, prevents green and black algae forming.
- Metal Free Algaecide - kills any green, blue and black algae present in the water.
- Phosphate Starver – removes phosphates, the food algae feeds on.
- Slow Release Clarifier – some dirt and algae particles are too fine to be filtered. Clarifiers combine with these particles, making them large enough to be picked up in the filter. This reduces the need for chlorine and gives the pool water that sparkling quality.

Typically, a pro-active chemical treatment program adds around \$50.00 monthly to the cost of pool service. It is important to remember though that chemical treatment of a green pool can easily cost \$300.00 to \$500.00. Pro-active chemicals treatments ensure a safe and healthy swimming environment whenever you require the pool.

Yes, I wish to engage a pro-active chemical treatment programme ☐

No, I do not wish to engage a pro-active chemical treatment programme ☐

WEAR & TEAR ITEMS

Common wear and tear items such as pump baskets, skimmer baskets, vacuum plates, orings and gaskets require periodic replacement. Replacing these items in a timely manner prevents further costs arising from issues not being attended to. We would request that you pre-authorise replacement of these items up to the value of \$100.00. Items over this amount will be quoted as they arise.

Yes, I authorise items under \$100.00 to be replaced as needed ☐

No, quote all items before replacing ☐

SWIMMING POOL ACCESS

For some properties, access to the pool and its equipment is always available. Others are not. Please nominate your preferred method for our technicians to attend:

Access is available at any time – attend as per my nominated schedule without notification ☐

Access is available at any time; however please notify me beforehand of when you will be attending ☐

Access is not available at any time; please contact me to book a time ☐

If you require notification or booking, please provide best contact details for arranging:

Name: _____

Phone: _____

Email: _____

SERVICE REQUIRED BETWEEN REGULAR MAINTENANCE VISITS

While we endeavour to head off any problems at our regular visits, issues can still arise between visits. A pump stops working; a salt chlorinator cell fails etc.

For those receiving regular full pool maintenance, our local area rates for unscheduled call outs are:

- Service call fee - Equal to your regular maintenance service rate

For those receiving regular test and balance only, our local area rates for unscheduled call outs are:

- Service call fee incl 30 minutes labour: \$278.00
- Labour rate over 30 minutes: \$138.00 per hour charged in 15 minute increments after 30 mins

Please note that if a return visit for an ongoing issue is required, only one service call for the initial visit will be charged.

INVOICING AND PAYMENTS

All invoices will be sent by email. Please nominate your preferred email address for billing here:

Payment within 7 days of date of invoice can be made by either bank deposit or credit card. You can also elect to leave your credit card details on file and we will charge the regular pool service as it is invoiced. If you elect to leave your credit card details on file, you will be emailed a copy of each invoice along with notification that payment has been taken.

NAME ON CARD: _____

CARD NUMBER: _____

EXPIRY DATE: / /

Thank you for choosing Buy & Fit Pool Shop for regular swimming pool maintenance. Please do not hesitate to contact us whenever you have questions or require clarification about any aspect of our service.

CONTACTS:

Matthew Anderson or Hayden Campbell

Ph: 03 9439 9214

Email: shop@buyandfit.com.au

OUR TRADING HOURS:

Monday to Friday – 8am to 5pm

Saturday – 8am to Midday

Public Holidays - Closed