SUMHEAT FULL INVERTER

SWIMMING POOL HEAT PUMP UNIT





Installation & Instruction Manual

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Please read attentively and save for future consultation. This document must be given to the pool owner and should be kept in a safe place.

1. PREFACE

Thank you for purchasing the Hayward heat pump for swimming pools. The Hayward SUMHEAT FULL INVERTER heat pump has been designed to strict manufacturing standards meeting the highest levels of quality required.

Hayward heat pumps offer you exceptional performance throughout your bathing season by adapting wattage, power usage and noise levels to the heating requirements of your swimming pool thanks to FULL INVERTER control logic.



Read the instructions in this manual carefully before using the device.

Hayward heat pumps are designed exclusively to heat swimming pool water; do not use this equipment for any other purpose.

This manual includes all the necessary information for installation, trouble-shooting and maintenance.

Read this manual carefully before opening the unit or doing any maintenance work on it. The manufacturer of this product shall on no account accept any liability for injury to a user or damage to the unit further to any errors made during installation, trouble-shooting or unnecessary maintenance. It is particularly important to follow the instructions given in this manual at all times.

Otherwise the guarantee will be voided.

1. PREFACE (continued)



Safety instructions



This device contains R32.

Never use a refrigerant other than R32. Any other gaseous body mixed with R32 could cause abnormally high pressure and lead to a failure or pipes bursting and injuring people.

During repairs or maintenance operations, use copper tubes that comply with Standard EN 12375-1 (May 2020) and the European Pressure Equipment Directive 97/23 / EC.As the heat pump is pressurized, never pierce the pipes or attempt any brazing. There is a risk of explosion.

Never expose the device to flames, sparks or other sources of ignition. It could explode and cause serious or even fatal injuries.



The heat pump is designed exclusively for installation outside buildings.

- If kept in storage, the heat pump should be kept in a well-ventilated room with a floor area of more than $A_{min}(m^2)$ as calculated by the following formula: $A_{min} = (M/(2.5 \times 0.22759 \times h0))^2$.
 - M is the quantity of refrigerant in the device in kg, and h0 is the storage height. If stored no the floor, h0 = 0.6 m.
- The unit must be installed by qualified personnel.
- Do not install the heat pump on a support that risks intensifying the unit's vibrations.
- Make sure the support provided for the unit is strong enough to bear the weight of the unit.
- Do not install the heat pump anywhere liable to amplify its noise level or anywhere where its noise could disturb neighbours.
- All the electrical connections must be fitted by a professional qualified electrician in accordance with the standards in force in the country of installation, see §3.4.
- Shut off the main power supply and disconnecting switch before doing any electrical work. Forgetting to do so could cause electrocution.
- Before installing the unit, check that the earth cable is not cut or disconnected.

1. PREFACE (continued)

- Connect and properly tighten the power cable. A loose connection could damage electrical components.
- Exposing the heat pump to water or a humid atmosphere could cause electrocution. Be very careful.
- If you detect a fault or any abnormal situation, do not install the heat pump and contact your dealer immediately.
- All maintenance work should be done at the recommended intervals, as specified in this manual.
- Repairs must be carried out by qualified personnel.
- Only use OEM spare parts.
- Never use a cleaning method other than the one recommended in this manual.

Important information concerning the refrigerant used

This makes contains fluorinated greenhouse gases regulated by the Kyoto protocol. Do not release these gases into the atmosphere.

Type of refrigerant: R32

Security unit: A2L

GWP(1) value: 675, based in the 4th report of the IPCC.

The quantity of refrigerant, based on the F-Gas regulation no. 517/2014, is stated on the unit's rating plate.

Period checks for leaks of refrigerant may be required by European or local legislation. Please contact your local dealer for more information.

(1) Global warming potential

2. SPECIFICATIONS

2.1 Technical data for the swimming pool heat pump unit

| Models | SUMHEAT Full Inverter | HP5131DT3 | HP5171DT3 | HP5211DT3 | HP5251DT3 | HP5301DT3 |
|--------------------------------------|--------------------------|---|----------------|-----------------|----------------|------------------|
| Supply voltage | V / Ph / Hz | | 220 V | - 240 V ∿ / 1 h | / 50 Hz | |
| Refrigerant | Туре | | HF | C - R32 - (CH2 | F2) | |
| Security unit | Туре | | | A2L | | |
| Load | kg | 0.65 | 0,8 | 1,35 | 1,65 | 1,8 |
| Mass in teqCO ₂ | teqCO ₂ | 0.44 | 0,54 | 0,91 | 1,11 | 1,22 |
| Leak check frequency | / | Αι | icune exigence | mais conseillé | de façon annue | elle |
| MinMax heating capacity (a) | kW | 3,66 13,48 | 3,65 17,05 | 6,35 21,47 | 5,10 24,30 | 7,74 30,30 |
| MinMax electric input power (a) | kW | 0,27 1,92 0,24 2,47 0,46 2,80 0,37 3,79 | | | | 0,59 4,98 |
| MinMax continuous current rating (a) | А | 1,70 8,40 | 1,58 10,78 | 2,81 12,24 | 2,29 16,57 | 3,48 21,77 |
| MaxMin continuous power (COP) (a) | 1 | 13.35 6,99 | | | | 13,03 6,07 |
| MinMax heating capacity (b) | kW | 2,66 10,01 | 2,87 12,63 | 4,76 16,49 | 3,90 18,96 | 5,53 22,36 |
| MinMax electric input power (b) | kW | 0,43 2,01 | 0,43 2,41 | 0,64 2,88 | 0,62 3,78 | 0,86 4,67 |
| MaxMin continuous power (COP) (b) | 1 | 6,19 4,98 6,58 5,24 7,49 5,72 6,33 5,01 | | | | 6,45 4,79 |
| Maximum continuous current | А | 12 | 15,5 | 22,6 | 23 | |
| Fuse rating | аМ | 16 16 20 | | | 25 | 25 |
| Circuit-breaker curve D | D | 16 | 16 | 20 | 25 | 25 |
| Starting current | А | < CMS | | | | |
| Hydraulic connection | mm | | | 50 mm | | |
| Nominal water flow (a) | m³/h | 5,7 | 7,2 | 9,2 | 10,5 | 13,1 |
| Max. loss of head on water | kPa | 5 | 8 | 17 | 15 | 46 |
| Compressor | 1 | Mitsubishi | Mitsubishi | Panasonic | Panasonic | Mitsubishi |
| Туре | 1 | | | Double Rotatif | | |
| Quantity | 1 | | | 1 | | |
| Coil resistance at 20°C | Ohm | 0,95 | 0,95 | 0,88 | 0,88 | 0,49 |
| Fan | / | | | Axial | | |
| Quantity | | | | 1 | | |
| Diameter | mm | 522 | 522 | 560 | 560 | 600 |
| Number of blades | 1 | | | 3 | | |
| Motor | 1 | | | DC Inverter | | |
| Quantity | 1 | 1 | | | | |
| Rotation speed | Tr/min | 500 700 600 700 500 700 600 750 500 | | | | 500 700 |
| Silent mode speed | Tr/min | 400 | | | | |
| Sound pressure level at 1 meter | dB(A) | / 49,3 51,8 55,9 58,3 54,6 59,9 56,8 | | 56,8 62,5 | | |
| Sound pressure level at 10 meters | dB(A) | 1 | 32,8 35,1 | 40,3 42,5 | 39,1 44,4 | 41,7 47,3 |
| Unit's net dimensions (L-W-H) | mm | 780 x 7 | 30 x 868 | 797 x 77 | 77 x 965 | 846 x 920 x 1024 |
| Weight | kg | 69 | 75 | 101 | 101 | 123 |
| | | | | | | |

⁽a) Dry air 27°C - Relative humidity 78% - Water inlet temperature 26°C.

⁽b) Dry air 15°C - Relative humidity 71% - Water inlet temperature 26°C

2. SPECIFICATIONS (continued)

| Models | SUMHEAT Full Inverter | HP5211ET3 | HP5251ET3 | HP5301ET3 | HP5361ET3 | |
|--------------------------------------|--------------------------|--|-------------------|----------------|------------|--|
| Supply voltage | V / Ph / Hz | | 380 V - 415 V ∿ . | / 3 ph / 50 Hz | | |
| Refrigerant | Туре | | HFC - R32 - | (CH2F2) | | |
| Security unit | Туре | | A2L | | | |
| Load | kg | 1,35 | 1,65 | 1,8 | 1,9 | |
| Mass in teqCO ₂ | teqCO ₂ | 0,91 | 1,11 | 1,22 | 1,28 | |
| Leak check frequency | / | Aucune exigence mais conseillé de façon annuelle | | | | |
| MinMax heating capacity (a) | kW | 6,24 22,10 | 6,02 24,50 | 8,12 31,20 | 7,7835,45 | |
| MinMax electric input power (a) | kW | 0,46 3,07 | 0,41 3,67 | 0,59 5,08 | 0,646.78 | |
| MinMax continuous current rating (a) | А | 1,00 5,10 | 0,90 5,81 | 1,21 8,23 | 0,511,0 | |
| MaxMin continuous power (COP) (a) | / | 13,70 7,19 | 14,53 6,68 | 13,72 6,14 | 12,165,23 | |
| MinMax heating capacity (b) | kW | 4,84 16,92 4,55 19,55 5,52 23,05 6,40 | | | | |
| MinMax electric input power (b) | kW | 0,68 3,10 | 0,946,65 | | | |
| MaxMin continuous power (COP) (b) | / | 7,10 5,46 | 7,18 6,42 | 6,98 4,66 | 6,814,14 | |
| Maximum continuous current | А | 8,7 | 11,7 | 13,3 | 14,4 | |
| Fuse rating | аМ | 10 12 | | 16 | 16 | |
| Circuit-breaker curve D | D | 10 12 16 16 | | | | |
| Starting current | А | < CMS | | | | |
| Hydraulic connection | mm | | 50 | mm | | |
| Nominal water flow (a) | m³/h | 9,1 | 10,5 | 12,6 | 14,6 | |
| Max. loss of head on water | kPa | 17 | 15 | 46 | 23 | |
| Compressor | / | Panasonic | Panasonic | Mitsubishi | Mitsubishi | |
| Туре | / | | Double | Rotatif | | |
| Quantity | / | | | 1 | | |
| Coil resistance at 20°C | Ohm | 0,88 | 0,88 | 0,49 | 0,49 | |
| Fan | / | | Ax | ial | | |
| Quantity | | | | 1 | | |
| Diameter | mm | 560 | 560 | 600 | 600 | |
| Number of blades | / | 3 | | | | |
| Motor | / | DC Inverter | | | | |
| Quantity | / | 1 | | | | |
| Rotation speed | Tr/min | 500 700 | 600 750 | 500 700 | 500750 | |
| Silent mode speed | Tr/min | 500 | 400 | 400 | 400 | |
| Sound pressure level at 1 meter | dB(A) | 56,4 61 | 55,2 59,7 | 55,6 59,3 | 1 | |
| Sound pressure level at 10 meters | dB(A) | 40,9 45,4 | 40,9 44,2 | 36,1 42,2 | 1 | |
| Unit's net dimensions (L-W-H) | mm | 797 x 7 | 77 x 965 | 846 x 920 | 0 x 1024 | |
| Weight | kg | 101 | 101 | 123 | 123 | |

⁽a) Dry air 27°C - Relative humidity 78% - Water inlet temperature 26°C.

⁽b) Dry air 15°C - Relative humidity 71% - Water inlet temperature 26°C

2. SPECIFICATIONS (continued)

2.2 Operating range

Use the swimming pool heat pump unit within the following ranges of temperature and humidity to ensure safe and efficient operation.

| | Heating mode | Cooling mode |
|----------------------------------|---------------|--------------|
| Outside temperature | -15°C – +43°C | +7°C – +43°C |
| Water temperature | +12°C – +40°C | +8°C – +40°C |
| Relative humidity | < 80% | < 80% |
| Setting range from the set point | +15°C - +32°C | +8°C – +32°C |



If the temperature or humidity does not correspond to these conditions, the security measures could be activated and the swimming pool heat pump unit may no longer work.



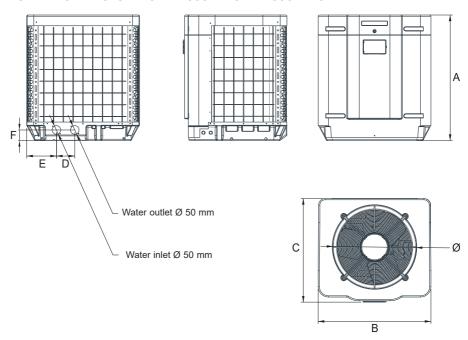
The maximum heating temperature is set at 32°C to prevent damage to the liners. Hayward cannot be held responsible if used at a temperature above +32°C.

2. SPECIFICATIONS (continued)

2.3 Dimensions

Models:

HP5131DT3 / HP5171DT3 / HP5211DT3 / HP5251DT3 / HP5301DT3 HP5211ET3 / HP5251ET3 / HP5301ET3 / HP5361ET3

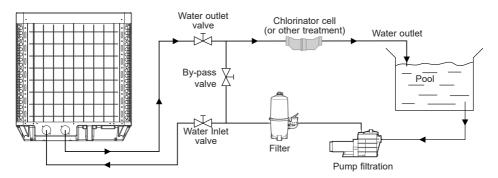


Unit: mm

| Model Mark | HP5131DT3/ HP5171DT3 | HP5211DT3 | HP5251DT3 | HP5301DT3 | HP5211ET3 | HP5251ET3 | HP5301ET3/ HP5361ET3 |
|---------------|-------------------------|-----------|-----------|-----------|-----------|-----------|-------------------------|
| Α | 867,5 | 965 | 965 | 1024 | 965 | 965 | 1024 |
| В | 730 | 777 | 777 | 920 | 777 | 777 | 920 |
| С | 780 | 797 | 797 | 846 | 797 | 797 | 846 |
| Ø | 610 | 650 | 650 | 680 | 650 | 650 | 680 |
| D | 120 | 120 | 120 | 150 | 120 | 120 | 150 |
| Е | 204 | 204 | 204 | 242 | 204 | 204 | 242 |
| F | 87 | 85 | 85 | 86 | 85 | 85 | 86 |

3. INSTALLATION AND CONNECTION

3.1 Functional Diagram



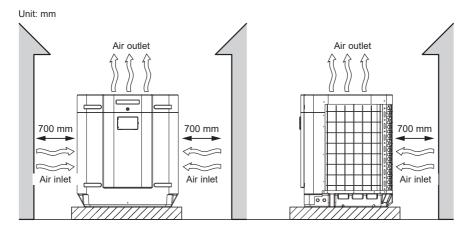
Note: The swimming pool heat pump unit is sold without any treatment or filtration equipment. The components presented in the diagram are spare parts to be supplied by the installer.

3.2 Heat pump unit



Place the heat pump outdoors and away from any enclosed technical space.

Placed in the shade or near an obstacle, the minimum required distances mentioned below must be respected in order to avoid any risk of air recirculation and a deficiency in the unit's overall performance.





It is advised to install the unit on a dissociated cement block.

The maximum installation distance between the unit and the swimming pool is 15 metres.

The total length of the piping to and from the unit is 30 metres.

Insulate both the above ground and buried hydraulic piping.

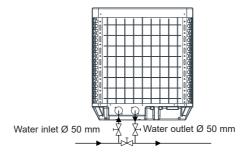
The heat pump must be installed at a minimum distance from the pool in compliance with NF C 15-100 (3.5 m from the water for France) or in compliance with installation standards applicable in other countries.

Do not install the heat pump close to a heat source.

For installation in snowy regions we recommend sheltering the machine to avoid snow accumulating on the evaporator.

3.3 Hydraulic connection

The unit is supplied with two 50 mm \emptyset union connections. Connect the water inlet to the heat pump coming from the filtration group then connect the water outlet to the heat pump at the water conduit going to the pool. Install a by-pass valve between the heat pump entrance and exit. (see diagram below).





If an automatic distributor or an electrolyser is used, it should be installed imperatively after the heat pump with the goal of protecting the titanium condenser against an elevated concentration of chemicals.



Be sure to install the by-pass valve and the supplied union connections at the water inlet and outlet level in order to simplify purging during the winter period and to facilitate access when disassembling for maintenance.

3.4 Electrical connection



Electrical installation and wiring for this equipment must be in conformity with local installation standards.

| F | NF C15-100 | GB | BS7671:1992 |
|-----|--------------------------------|-----|-------------------------------------|
| D | DIN VDE 0100-702 | EW | EVHS-HD 384-7-702 |
| Α | ÖVE 8001-4-702 | Н | MSZ 2364-702/1994/MSZ 10-553 1/1990 |
| E | UNE 20460-7-702 1993, | М | MSA HD 384-7-702.S2 |
| | RECBT ITC-BT-31 2002 | | |
| IRL | Wiring Rules + IS HD 384-7-702 | PL | PN-IEC 60364-7-702:1999 |
| - 1 | CEI 64-8/7 | CZ | CSN 33 2000 7-702 |
| LUX | 384-7.702 S2 | SK | STN 33 2000-7-702 |
| NL | NEN 1010-7-702 | SLO | SIST HD 384-7-702.S2 |
| Р | RSIUEE | TR | TS IEC 60364-7-702 |



Verify that the available electrical power supply and the network frequency correspond to the required operating current taking into account the appliance's specific location, and the current required to supply any other appliance connected to the same circuit.

```
HP5131DT3

HP5171DT3

HP5211DT3

HP5251DT3

HP5301DT3

HP5251ET3

HP5301ET3

HP5301ET3

HP5301ET3

HP5361ET3

HP5361ET3

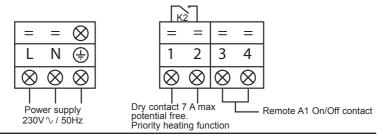
HP5361ET3
```

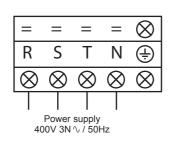
See the corresponding wiring diagram in the appendix § 6.1.

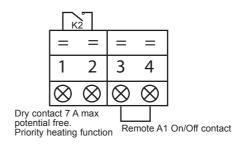
The connection box is behind the front panel.

- There are three L-N-GND connections for powering single-phase models.
- Five R-S-T-N-GND connections serve for the power supply of the three-phase models.

Terminals (1-2) are for controlling filter pump (K2 relay). Terminals (3-4), normally closed, are for remote on/off control.









The electrical power supply must have, when appropriate, a fuse protection device like a feed motor (aM) or D curve circuit breaker as well as a differential circuit breaker 30 mA (see following table).

| Models | | HP5131DT3 | HP5171DT3 | HP5211DT3 | HP5251DT3 | HP5301DT3 |
|-------------------------|---------|-------------|-------------|-------------|-------------|-------------|
| Power supply | V/Ph/Hz | 230V ∿ 50Hz |
| aM type fuse calibre | А | 16 | 16 | 20 | 25 | 25 |
| Curve D circuit breaker | А | 16 | 16 | 20 | 25 | 25 |
| Cable section | mm² | 3G2.5 | 3G2.5 | 3G4 | 3G4 | 3G4 |

| Models | | HP5211ET3 | HP5211ET3 HP5251ET3 | | HP5361ET3 |
|-------------------------|---------|----------------|---------------------|---------------|---------------|
| Power supply | V/Ph/Hz | 400V 3N ∿ 50Hz | 400V 3N ∿ 50Hz | 400V 3N ∿50Hz | 400V 3N ∿50Hz |
| aM type fuse calibre | А | 10 | 12 | 16 | 16 |
| Curve D circuit breaker | А | 10 | 12 | 16 | 16 |
| Cable section | mm² | 5G2.5 | 5G2.5 | 5G2.5 | 5G2.5 |



Use an RO 2V/R 2V or equivalent power cord.



The cables sections are given for a maximum length of 25 m. They must however be checked and adjusted according to the installation conditions.



Always shut down the main power supply before opening the electrical control box.

3.5 Initial start-up

Start-up procedure - After installation is complete, follow these steps:

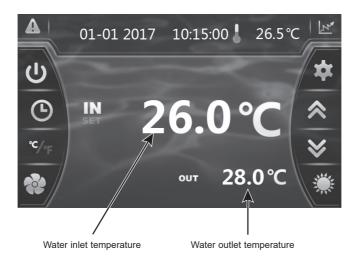
- 1) Rotate the fans by hand to verify that they can turn freely by hand, and that the turbine is correctly affixed to the motor shaft.
- **2)** Ensure that the unit is connected correctly to the main power supply (see the wiring diagram in the appendix).
- 3) Activate the filtration pump.
- **4)** Verify that all water valves are open and that the water flows toward the unit before switching on the heating or cooling mode.
- 5) Verify that the drainage hose is correctly affixed and that it causes no obstructions.
- 6) Activate the unit power supply, then press the On/Off button on the control panel.
- 7) Ensure that the alarm signal (<u>(^)</u>) does not light up red. If necessary see the troubleshooting guide (see § 6.4).
- 8) Set the water flow using the by-pass valve (see § 3.6 and 2.1), as provided for by each model, to obtain an Entry/Exit temperature of 2°C.
- **9)** After running for several minutes, verify that the air exiting the unit is cool (between 5 and 10°).
- **10)** With the unit operating, turn off the filter pump. The unit should automatically turn off and display error code E03 (See § 6.4).
- 11) Allow the unit and the pool pump to run 24 hours per day until the desired water temperature has been reached. When the set water inlet temperature is reached, the unit will turn off. It will automatically restart (as long as the pool pump is running) if the pool temperature is at least 0.5°C below the set temperature.

Water flow switch - The unit is equipped with a flow switch that turns on the heat pump when the pool filtration pump is running, and deactivates it when the filtration pump is out of order. If the water is low, the E03 alarm code will appear on the regulator (See § 6.4).

Time delay - The unit is equipped with a time delay of 3 minutes in order to protect the control circuit components, to eliminate restart cycling and contactor chatter. Thanks to this time delay, the unit automatically restarts approximately 3 minutes after each control circuit interruption. Even a brief power interruption will activate the restart time delay.

3.6 Water flow setting

With the water entry and exit valves being open, adjust the by-pass valve in order to obtain a difference of 2°C between the inflow and outflow temperature (see principle diagram § 3.1). You can verify the switch by seeing the entry/exit temperatures directly on the control panel.



Note: Opening the by-pass valve creates a weaker flow, which leads to an increase in ΔT .

Closing the by-pass valve creates a stronger flow, which leads to a decrease in ΔT .

4. USER INTERFACE

4.1 General presentation

The heat pump is equipped with a digital control panel with a touch screen, electronically connected and pre-set at the factory in heating mode.



Legend

| 1 | Alarm (blinking red) |
|-----|--|
| 2 | Locked screen |
| 3 | Date |
| 4 | Hour |
| 5 | Outside temperature |
| 6 | Recording base (Water temperature and power consumption) |
| 7 | Reading settings and saving |
| 8 | Scroll up / Increase |
| 9 | Scroll down / Decrease |
| 10 | Operating mode selection |
| 10a | Cooling mode |

| 10b | * | Heating mode |
|-----|--------------|--|
| 10c | (A) | Automatic mode |
| 11 | OUT | Water Output temperature |
| 12 | | Selecting silence mode |
| 12a | (3) | Setting silence mode timer |
| 12b | | Silence mode and activation light |
| 13 | c /% | Conversion °C / °F |
| 14 | IN | Water Input temperature |
| 15 | Θ | Setting the Timer date and time ON/OFF |
| 16 | ** | Defrost mode |
| 17 | し | On / Off |

OFF Mode

When the heating pump is in sleep mode (OFF Mode), the button (U) is grey.

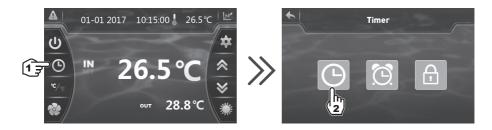


ON Mode

When the heating pump is running or regulating (ON Mode), the button lights up green.



4.2 Setting the Date and Time







Enter all the fields (Day/Month/Year, Hour/Minute/Second before confirming, otherwise the changes will not be saved.

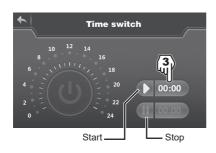
4.3 Timer function settings

Setting this function is necessary if you would like to run the heat pump for a shorter period than what is defined by the filtration clock. Therefore, you can program a deferred start and an anticipated stop or simply stop a certain timeframe from running (at night, for example).

It is possible to set one Start Timer and one Stop Timers.















Blue highlighting = Activated Grey = Deactivated



The setting step is "hour to hour".

- Once the start time has been set, press (step 6) to activate the Timer. The symbol and time now have blue highlighting.
- When the settings are complete, the operating range of the heat pump is highlighted in green and the highlight range is yellow.
- Press twice on to return to the main screen.

4.4 Setting and visualisation of the set point



In Mode "OFF" or Mode "ON"

Press the button to display the set point, then press or pour to set the set point you wish.

Confirm by pressing and you will return to the main screen automatically.



The setting is made with a precision of 0.5 °C.



It is recommended to never exceed 32°C to avoid alteration of the liners.

4.5 Locking and unlocking the touch screen

The control screen locks automatically after one minute (default setting). It is possible to adjust the time before the screen locks automatically to between 1 and 10 minutes, or simply to cancel this function.









Automatic locking activated

- 3) Set the time to between 1 and 10 minutes. Saving is automatic.
- 4) Press twice to return to the main screen.
- 5) To deactivate automatic locking press 🔝

To unlock the screen, press (anywhere) on the screen for 2s. Enter the code "22" and confirm by pressing EN





4.6 SILENT function settings

Silence mode enables the heat pump to be used in economic and very silent mode when the heating needs are low (maintaining the pool temperature or need for ultra-silent operation).

This function can be Activated/Deactivated manually or using a Timer.

Manual Activation







Silence mode activated

Manual Deactivation







Setting the Timer





Setting the Timer (continued)



- 1) Start time, input and confirmation.
- 2) End time, input and confirmation.
- 3) Confirm.



- 4) Activation.
- 5) Deactivation.
- 6) Back to the main screen.



The setting step is "hour to hour".

Once the Timer is activated, it is active 7 days a week.

5. MAINTENANCE AND WINTERISING

5.1 Maintenance

These maintenance operations must be carried out once per year in order to guarantee the longevity and the good working condition of the heat pump.

- Clean the coil with the help of a soft brush or jet of air or water (Warning, never use a high pressure cleaner).
- · Verify that the drains flow well.
- · Verify the tightening of the hydraulic and electrical connections
- Verify the hydraulic sealing of the condenser.
- Have the leak-tightness of the cooling circuit to the leak detector checked by an **accredited professional**.



Before any maintenance operation, the heating pump must be disconnected from any electrical current source. The maintenance operations must only be carried out by personnel that is qualified and authorised to handle liquid refrigerants.

5.2 Winterising

- Put the heat pump in "OFF" mode.
- Cut the power supply to the heat pump.
- Drain the condenser to avoid it being damaged by frost during the winter.
 To do so, dismantle the water inlet and outlet couplings.
- · Close the by-pass valve and unscrew the entry/exit connection unions.
- Eliminate the maximum amount of residual stagnant water from the condenser with the help of an air gun.
- Close the water entry and exit areas of the heating pump to avoid introducing foreign bodies.
- Cover the heating pump with a dedicated winterising case.

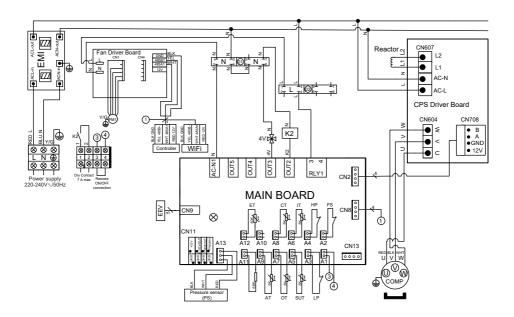


Any damage caused by poor winterising maintenance will lead to cancellation of the warranty.

6. APPENDIX

6.1 Electrical diagrams

HP5131DT3 / HP5171DT3



REMARKS:

PS: PRESSURE SENSOR

AT: AIR TEMPERATURE SENSOR

OT: OUTLET WATER TEMPERATURE SENSOR

SUT: SUCTION TEMPERATURE SENSOR

LP: LOW PRESSURE SWITCH FS: WATER FLOW SWITCH

HP: HIGH PRESSURE SWITCH

IT: WATER INLET TEMPERATURE SENSOR

CT: EVAPORATOR TEMPERATURE SENSOR

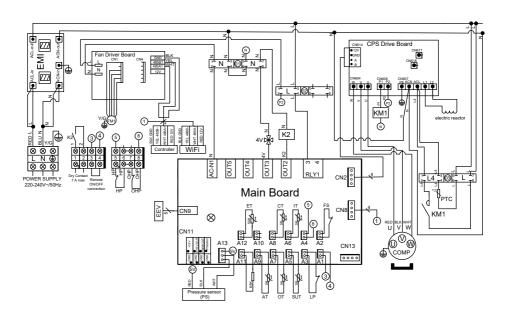
ET: DISCHARGE TEMPERATURE SENSOR

EEV: ELECTRONIC EXPANSION VALVE

FM1: DC FAN MOTOR 4V: 4 WAYS VALVE

K2: DRY CONTACT 7 A MAX

HP5211DT3 / HP5251DT3



REMARKS:

PS: PRESSURE SENSOR

AT: AIR TEMPERATURE SENSOR

OT: OUTLET WATER TEMPERATURE SENSOR

SUT: SUCTION TEMPERATURE SENSOR

LP: LOW PRESSURE SWITCH

FS: WATER FLOW SWITCH

IT: WATER INLET TEMPERATURE SENSOR

CT: EVAPORATOR TEMPERATURE SENSOR

ET: DISCHARGE TEMPERATURE SENSOR

EEV: ELECTRONIC EXPANSION VALVE

FM1: DC FAN MOTOR

HP: HIGH PRESSURE SWITCH

OHP: THERMAL PROTECTION

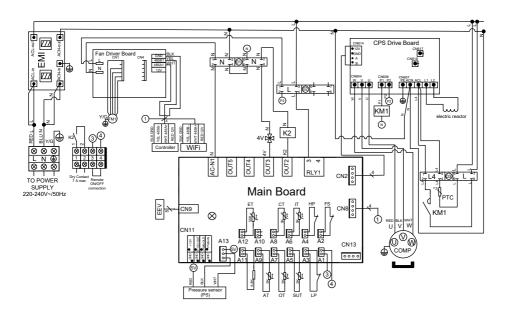
4V: 4 WAYS VALVE

K2: DRY CONTACT 7 A MAX.

PTC: THERMISTOR

KM1: COMPRESSOR SWITCH

HP5301DT3



REMARKS:

PS: PRESSURE SENSOR

AT: AIR TEMPERATURE SENSOR

OT: OUTLET WATER TEMPERATURE SENSOR

SUT: SUCTION TEMPERATURE SENSOR

LP: LOW PRESSURE SWITCH FS: WATER FLOW SWITCH HP: HIGH PRESSURE SWITCH

IT: WATER INLET TEMPERATURE SENSOR

CT: EVAPORATOR TEMPERATURE SENSOR

ET: DISCHARGE TEMPERATURE SENSOR

EEV: ELECTRONIC EXPANSION VALVE

FM1: DC FAN MOTOR

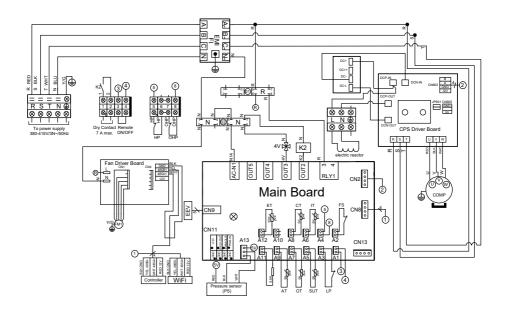
4V: 4 WAYS VALVE

K2: DRY CONTACT 7 A MAX.

PTC: THERMISTOR

KM1: COMPRESSOR SWITCH

HP5211ET3 / HP5251ET3



REMARKS:

PS: PRESSURE SENSOR

AT: AIR TEMPERATURE SENSOR

OT: OUTLET WATER TEMPERATURE SENSOR

SUT: SUCTION TEMPERATURE SENSOR

LP: LOW PRESSURE SWITCH

FS: WATER FLOW SWITCH

IT: WATER INLET TEMPERATURE SENSOR

CT: EVAPORATOR TEMPERATURE SENSOR

ET: DISCHARGE TEMPERATURE SENSOR

EEV: ELECTRONIC EXPANSION VALVE

FM1: DC FAN MOTOR

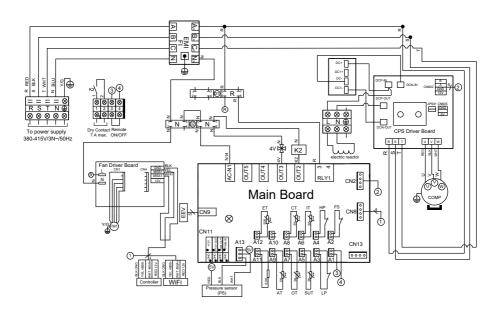
HP: HIGH PRESSURE SWITCH

OHP: THERMAL PROTECTION

4V: 4 WAYS VALVE

K2: DRY CONTACT 7 A MAX.

HP5301ET3 / HP5361ET3



REMARKS:

PS: PRESSURE SENSOR

AT: AIR TEMPERATURE SENSOR

OT: OUTLET WATER TEMPERATURE SENSOR

SUT: SUCTION TEMPERATURE SENSOR

LP: LOW PRESSURE SWITCH FS: WATER FLOW SWITCH

HP: HIGH PRESSURE SWITCH

IT: WATER INLET TEMPERATURE SENSOR

CT: EVAPORATOR TEMPERATURE SENSOR

ET: DISCHARGE TEMPERATURE SENSOR

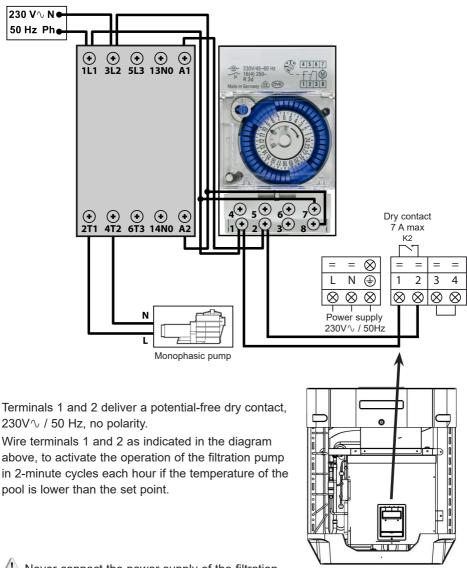
EEV: ELECTRONIC EXPANSION VALVE

FM1: DC FAN MOTOR 4V: 4 WAYS VALVE

K2: DRY CONTACT 7 A MAX.

6.2 Heating priority wiring for monophasic pump

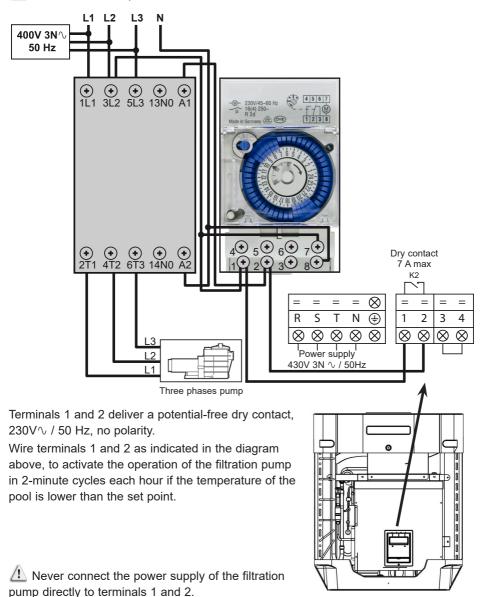
Remove the front panel to access the terminal board.



Never connect the power supply of the filtration pump directly to terminals 1 and 2.

6.3 Heating priority wiring for three phases pump

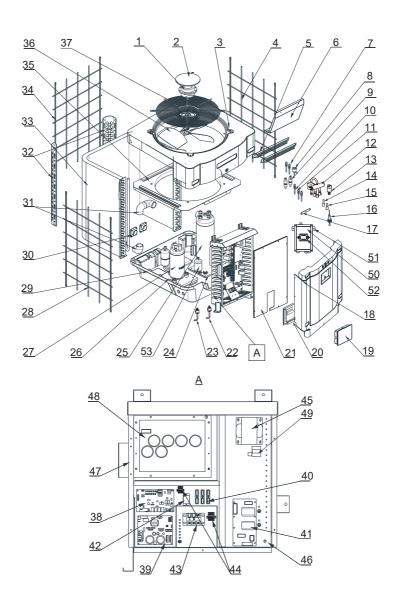
Remove the front panel to access the terminal board.



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6.4 Exploded view and spare parts

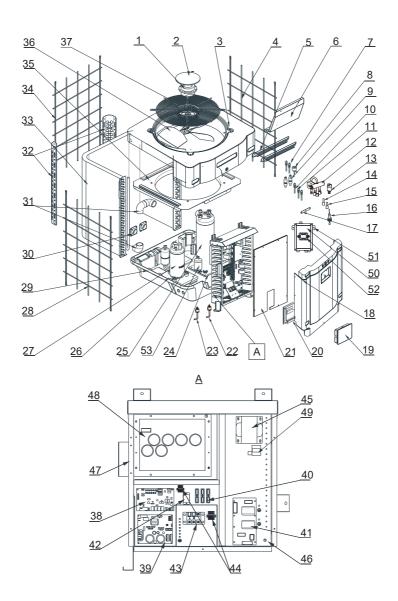
HP5131DT3 / HP5171DT3 / HP5211DT3 / HP5251DT3 / HP5301DT3



HP5131DT3 / HP5171DT3 / HP5211DT3 / HP5251DT3 / HP5301DT3

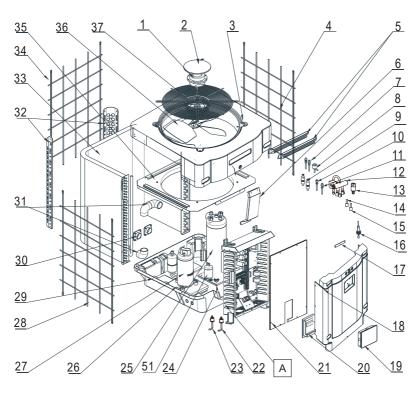
| Mark | Description | P/N | HP5131DT3 | HP5171DT3 | HP5211DT3 | HP5251DT3 | HP5301DT3 |
|------|---|----------------|-----------|-------------|-----------|-----------|-----------|
| 1 | Fan Motor | HWX20000330381 | ~ | ~ | ~ | ~ | n/a |
| | an wotor | HWX20000330402 | n/a | n/a | n/a | n/a | ~ |
| 2 | Motor cover | HWX20000220320 | ~ | _ ~ | ~ | ~ | ~ |
| | | HWX80900736 | ~ | ~ | n/a | n/a | n/a |
| 3 | ABS upper panel | HWX80900737 | n/a | n/a | ~ | ~ | n/a |
| | | HWX80900718 | n/a | n/a | n/a | n/a | ~ |
| | | HWX80704158 | ~ | ~ | n/a | n/a | n/a |
| 4 | Right-hand lateral protection | HWX80705113 | n/a | n/a | ~ | ~ | n/a |
| | | HWX80705110 | n/a | n/a | n/a | n/a | ~ |
| 5 | / | 1 | / | / | / | 1 | / |
| | | HWX32012210724 | ~ | > | n/a | n/a | n/a |
| 6 | Guard plate | HWX32002210071 | n/a | n/a | ~ | ~ | n/a |
| | | HWX32004210137 | n/a | n/a | n/a | n/a | ~ |
| 7 | Pressure tap 90 mm 1/2" | HWX20000140153 | ~ | ~ | ~ | ~ | ~ |
| | | HWX20000140451 | ~ | ~ | n/a | n/a | n/a |
| 8 | | HWX20000140449 | n/a | n/a | ~ | n/a | n/a |
| ° | Electronic expansion valve | HWX20000140442 | n/a | n/a | n/a | ~ | n/a |
| | | HWX20000140401 | n/a | n/a | n/a | n/a | ~ |
| 9 | Filter Ø12.9-Ø12.9 (Ø28) | HWX20000140027 | ~ | ~ | ~ | ~ | ~ |
| 10 | Pressure Tap 95 mm 7/16" | HWX20000140512 | ~ | ~ | ~ | ~ | ~ |
| 11 | Pressure Tap 40 mm 1/2" | HWX20000140150 | ~ | ~ | ~ | ~ | ~ |
| 40 | | HWX20041437 | ~ | ~ | n/a | n/a | n/a |
| 12 | 4 ways valve | HWX20011491 | n/a | n/a | ~ | ~ | ~ |
| 13 | Pressure sensor | HWX20000360274 | ~ | ~ | ~ | ~ | ~ |
| 14 | Coil/air/water temp sensor 5k-800 mm | HWX20003202 | ~ | ~ | ~ | ~ | • |
| 15 | Compressor discharge probe 50k-600 mm | HWX20000320145 | ~ | ~ | ~ | ~ | • |
| 16 | Water flow detector | HWX83000069 | ~ | ~ | ~ | ~ | ~ |
| 17 | / | 1 | / | / | / | 1 | / |
| | | HWX80900738 | ~ | ~ | n/a | n/a | n/a |
| 18 | Front panel | HWX80900739 | n/a | n/a | ~ | ~ | n/a |
| | | HWX80900710 | n/a | n/a | n/a | n/a | ~ |
| 19 | Color touchscreen | HWX95005310612 | ~ | ~ | ~ | ~ | ~ |
| 20 | Black electric access hatch | HWX20000220247 | ~ | ~ | ~ | ~ | ~ |
| | | HWX80702647 | ~ | ~ | n/a | n/a | n/a |
| 21 | Electrical box cover | HWX80702644 | n/a | n/a | ~ | ~ | n/a |
| | | HWX80702645 | n/a | n/a | n/a | n/a | x |
| 22 | High pressure switch NC 3.2MPa/4.4MPa | HWX20000360187 | ~ | ~ | ~ | ~ | ~ |
| 23 | Low pressure switch NO 0.15MPa/0.05MPa | HWX20000360054 | ~ | ~ | ~ | ~ | • |
| 24 | / | 1 | 1 | 1 | 1 | 1 | / |
| | | HWX32009120085 | ~ | ~ | n/a | n/a | n/a |
| | <u> </u> | HWX32002120023 | n/a | n/a | ~ | n/a | n/a |
| 25 | Titanium/PVC condenser | HWX32016120012 | n/a | n/a | n/a | ✓ | n/a |
| | | HWX32016120011 | n/a | n/a | n/a | n/a | ~ |
| 26 | / | / | / | / | / | / | / |

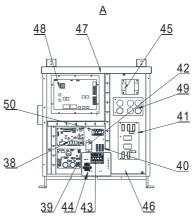
HP5131DT3 / HP5171DT3 / HP5211DT3 / HP5251DT3 / HP5301DT3



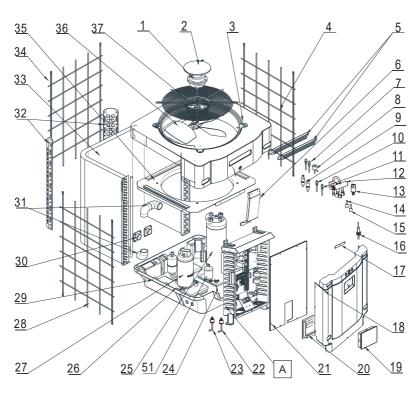
HP5131DT3 / HP5171DT3 / HP5211DT3 / HP5251DT3 / HP5301DT3

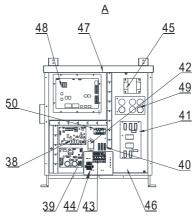
| Mark | Description | P/N | HP5131DT3 | HP5171DT3 | HP5211DT3 | HP5251DT3 | HP5301DT3 |
|------|---------------------------------|-----------------|-----------|-----------|-----------|-----------|-----------|
| 27 | Compressor | HWX80100046 | ~ | ~ | n/a | n/a | n/a |
| | | HWX80100069 | n/a | n/a | ~ | ~ | n/a |
| | | HWX30101000006 | n/a | n/a | n/a | n/a | ~ |
| | | HWX32012210729 | ~ | ~ | n/a | n/a | n/a |
| 28 | Left-hand lateral protection | HWX80705114 | n/a | n/a | ~ | ~ | n/a |
| | · | HWX80705111 | n/a | n/a | n/a | n/a | ~ |
| 29 | / | 1 | / | 1 | / | / | / |
| 30 | Square 50 mm threaded connector | HWX20031379 | ~ | ~ | ~ | ~ | ~ |
| 31 | PVC elbow Ø 50 mm | HWX20011359 | ~ | ~ | ~ | ~ | ~ |
| | | HWX32000210086 | ~ | ~ | n/a | n/a | n/a |
| 32 | Left/right vertical support | HWX80702346 | n/a | n/a | ~ | ~ | n/a |
| | | HWX80702656 | n/a | n/a | n/a | n/a | ~ |
| | | HWX32012120155 | ~ | ~ | n/a | n/a | n/a |
| | | HWX80600429 | n/a | n/a | ~ | n/a | n/a |
| 33 | Fin coil | HWX32003120028 | n/a | n/a | n/a | ~ | n/a |
| | | HWX32004120013 | n/a | n/a | n/a | n/a | ~ |
| | | HWX32012210730 | ~ | ~ | n/a | n/a | n/a |
| 34 | Rear protection | HWX80705115 | n/a | n/a | ~ | ~ | n/a |
| | · | HWX80705112 | n/a | n/a | n/a | n/a | ~ |
| 35 | / | 1 | 1 | 1 | 1 | 1 | 1 |
| | Fan blade Ø 522 mm | HWX20000270062 | ~ | ~ | n/a | n/a | n/a |
| 36 | Fan blade Ø 560 mm | HWX35072195 | n/a | n/a | ~ | ~ | n/a |
| | Fan blade Ø 600 mm | HWX20000270057 | n/a | n/a | n/a | n/a | ~ |
| | | HWX32012210732 | ~ | ~ | n/a | n/a | n/a |
| 37 | Fan protection grille | HWX32003210142 | n/a | n/a | ~ | ~ | n/a |
| | | HWX80700160 | n/a | n/a | n/a | n/a | ~ |
| | | HWX72200033171D | ~ | ~ | n/a | n/a | n/a |
| | Motherboard | HWX72200033211D | n/a | n/a | ~ | n/a | n/a |
| 38 | | HWX72200033251D | n/a | n/a | n/a | ~ | n/a |
| | | HWX72200033301D | n/a | n/a | n/a | n/a | ~ |
| 39 | Ventilator Inverter card | HWX20000430228 | ~ | ~ | ~ | ~ | ~ |
| 40 | Terminal block 4 connections | HWX20003909 | ~ | ~ | ~ | ~ | ~ |
| 41 | Filter board | HWX3020100007 | ~ | ~ | ~ | ~ | ~ |
| 42 | K2 relay | HWX20000360297 | ~ | ~ | ~ | ~ | ~ |
| 43 | Terminal block L-N-GND | HWX20000390223 | ~ | ~ | ~ | ~ | ~ |
| 44 | 4-position terminal block | HWX20000390046 | ~ | ~ | ~ | ~ | ~ |
| 45 | Reactance coil | HWX82500009 | ~ | ~ | n/a | n/a | n/a |
| 45 | | HWX20000370030 | n/a | n/a | ~ | ~ | ~ |
| 46 | / | 1 | 1 | 1 | / | 1 | 1 |
| 47 | / | 1 | 1 | 1 | 1 | 1 | 1 |
| 40 | Compressor Inverter card | HWX82300149 | ~ | ~ | n/a | n/a | n/a |
| 48 | | HWX82300019 | n/a | n/a | ~ | ~ | ~ |
| 49 | PTC 100 Ω resistor | HWX20000320113 | n/a | n/a | ~ | ~ | ~ |
| 50 | / | 1 | 1 | 1 | 1 | 1 | 1 |
| 51 | / | 1 | 1 | 1 | 1 | 1 | 1 |
| 52 | Power switch | HWX200003600619 | n/a | n/a | ~ | ~ | ~ |
| 53 | Bottle of liquid | HWX20000140579 | n/a | n/a | n/a | ~ | ~ |





| Mark | Descriptio | P/N | HP5211ET3 | HP5251ET3 | HP5301ET3 | HP5361ET3 |
|------|---|----------------|-----------|-----------|-----------|-------------|
| 1 | DC For Motor | HWX20000330381 | ~ | ~ | n/a | n/a |
| ' | DC Fan Motor | HWX20000330402 | n/a | n/a | ~ | ~ |
| 2 | Motor cover | HWX20000220320 | ~ | ~ | ~ | ~ |
| 3 | I laner nenel | HWX80900737 | ~ | ~ | n/a | n/a |
| 3 | Upper panel | HWX80900718 | n/a | n/a | ~ | ~ |
| _ | Dight hand lateral protection | HWX80705113 | ~ | ~ | n/a | n/a |
| 4 | Right-hand lateral protection | HWX80705110 | n/a | n/a | ~ | ~ |
| 5 | / | 1 | 1 | 1 | 1 | 1 |
| | 0 | HWX32002210071 | ~ | ~ | n/a | n/a |
| 6 | Guard plate | HWX32004210137 | n/a | n/a | ~ | ~ |
| 7 | Pressure tap 90 mm 1/2" | HWX20000140153 | ~ | ~ | ~ | ~ |
| | | HWX20000140449 | ~ | n/a | n/a | n/a |
| 8 | Electronic expansion valve | HWX20000140442 | n/a | ~ | n/a | n/a |
| | · | HWX20000140401 | n/a | n/a | ~ | ~ |
| 9 | Filter Ø12.9-Ø12.9 (Ø28) | HWX20000140027 | ~ | ~ | ~ | ~ |
| 10 | Pressure Tap 95 mm 7/16" | HWX20000140512 | ~ | ~ | ~ | ~ |
| 11 | Pressure Tap 40 mm 1/2" | HWX20000140150 | ~ | ~ | ~ | ~ |
| 12 | 4 ways valve | HWX20011491 | _ | ~ | ~ | ~ |
| 13 | Pressure sensor | HWX20000360274 | | | _ | _ |
| 14 | Coil/air/water temp sensor 5k-800 mm | HWX20003202 | ~ | ~ | ~ | ~ |
| 15 | Compressor discharge probe 50k-600 mm | HWX20000320145 | ~ | ~ | ~ | ~ |
| 16 | Water flow detector | HWX83000069 | ~ | ~ | ~ | > |
| 17 | / | 1 | / | / | / | 1 |
| 18 | Front panel | HWX80900739 | ~ | ~ | n/a | n/a |
| 10 | Tront panel | HWX80900710 | n/a | n/a | ~ | > |
| 19 | Color touchscreen | HWX95005310612 | ~ | ~ | ~ | ~ |
| 20 | Black electric access hatch | HWX20000220247 | ~ | ~ | ~ | > |
| 21 | Electrical box cover | HWX80702644 | ~ | ~ | n/a | n/a |
| 21 | | HWX80702645 | n/a | n/a | ~ | ~ |
| 22 | High pressure switch NC 3.2MPa/4.4MPa | HWX20000360187 | ~ | ~ | ~ | ~ |
| 23 | Low pressure switch NO 0.15MPa/0.05MPa | HWX20000360054 | ~ | ~ | ~ | , |
| 24 | / | 1 | / | / | 1 | / |
| | Condenseur Titane PVC | HWX32002120023 | ~ | n/a | n/a | n/a |
| 25 | | HWX32016120012 | n/a | ~ | n/a | n/a |
| | | HWX32016120011 | n/a | n/a | ~ | ~ |
| 26 | / | 1 | / | 1 | 1 | 1 |
| | Compressor | HWX80100069 | ~ | ~ | n/a | n/a |
| 27 | | HWX30101000006 | n/a | n/a | ~ | ~ |
| 20 | Left-hand lateral protection | HWX80705114 | ~ | ~ | n/a | n/a |
| 28 | | HWX80705111 | n/a | n/a | ~ | ~ |
| 29 | / | 1 | / | / | 1 | / |
| 30 | Square 50mm threaded connector | HWX20031379 | ~ | ~ | ~ | ~ |
| 31 | PVC elbow Ø 50 mm | HWX20011359 | ~ | ~ | ~ | ~ |
| | | HWX80702346 | ~ | ~ | n/a | n/a |
| 32 | Left/right vertical support | HWX80702656 | n/a | n/a | х | х |





| Rep | Désignation | P/N | HP5211ET3 | HP5251ET3 | HP5301ET3 | HP5361ET3 |
|-----|----------------------------------|-----------------|-----------|-----------|-----------|-------------|
| | Fin coil | HWX80600429 | ~ | n/a | n/a | n/a |
| 33 | | HWX32003120028 | n/a | ~ | n/a | n/a |
| | | HWX32004120013 | n/a | n/a | ~ | < - |
| 34 | Protection arrière | HWX80705115 | ~ | ~ | n/a | n/a |
| 34 | Protection amere | HWX80705112 | n/a | n/a | ~ | ~ |
| 35 | / | 1 | 1 | 1 | / | 1 |
| 36 | Fan blade Ø 560 mm | HWX35072195 | ~ | ~ | n/a | n/a |
| 30 | Fan blade Ø 600 mm | HWX20000270057 | n/a | n/a | ~ | < - |
| 37 | Fan protection grille | HWX32003210142 | ~ | ~ | n/a | n/a |
| 31 | Fan protection grille | HWX80700160 | n/a | n/a | ~ | \ |
| | Motherboard | HWX72200033211E | ~ | n/a | n/a | n/a |
| 38 | | HWX72200033251E | n/a | ~ | n/a | n/a |
| | | HWX72200033301E | n/a | n/a | ~ | * |
| 39 | Ventilator Inverter card | HWX20000430228 | ~ | ~ | ~ | < |
| 40 | Terminal block 4 connections | HWX20003909 | ~ | ~ | ~ | ~ |
| 41 | Filter board | HWX82300074 | ~ | ~ | ~ | > |
| 42 | K2 relay | HWX20000360297 | ~ | ~ | ~ | < |
| 43 | Terminal block L-N-GND | HWX20000390180 | ~ | ~ | ~ | ~ |
| 44 | 4-position terminal block | HWX20000390046 | ~ | ~ | ~ | ~ |
| 45 | Reactance coil | HWX20000370030 | ~ | ~ | ~ | < |
| 46 | / | 1 | 1 | 1 | / | / |
| 47 | / | 1 | 1 | 1 | / | 1 |
| 40 | Compressor Inverter card | HWX82300112 | ~ | ~ | n/a | n/a |
| 48 | | HWX302010000012 | n/a | n/a | ~ | ~ |
| 49 | Capacitor board | HWX302010000014 | ~ | ~ | ~ | ~ |
| 50 | L-N-GND reactance terminal board | HWX20000390223 | ~ | ~ | ~ | ~ |
| 51 | Bottle of liquid | HWX20000140579 | n/a | ~ | ~ | ~ |

6.5 Troubleshooting guide



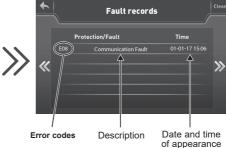
Certain operations must be carried out by an authorized technician.

If there is a fault on the heat pump, the symbol \triangle appears blinking red in the left hand corner of the screen.

Press the symbol \triangle to access the list of errors.

Refer to following table.







Once the problem has been resolved the error is cancelled automatically and the triangle changes to solid grey.



To delete the error list, press on Clean then return to the previous screen by pressing on .

| Problem | Error | Description | Solution | |
|-------------------------------------|-------|--|--|--|
| Water inlet sensor fault | P01 | | Check the blue AIN6 connector or the board and measure the sensor's resistance; if it is under 100 Ω or over 500 k Ω , replace it. | |
| Water outlet sensor fault | P02 | | Check the red AIN7 connector on the board and measure the sensor's resistance; if it is under 100 Ω or over $500~k\Omega$, replace it. | |
| Outside temperature sensor fault | P04 | | Check the AIN9 connector on the board and measure the sensor's resistance; if it is under 100 Ω or over 500 k Ω , replace it. | |
| De-icing sensor fault | P05 | The sensor is open or has short-circuited. | Check the yellow AIN8 connector on the board and measure the sensor's resistance; if it is under 100 Ω or over $500~k\Omega$, replace it. | |
| Compressor aspiration sensor defect | P07 | | Check the green AIN5 connector on the board and measure the sensor's resistance; if it is under 100 Ω or over $500~k\Omega$, replace it. | |
| Resistance fault 6.8 kΩ | P09 | | Check the AIN11 connector on the board and measure the resistance; replace it if R < 6.8 k Ω | |
| Compressor discharge sensor fault | P081 | | Check the black AIN12 connector on the board and measure the sensor's resistance; if it is under 100 Ω or over 500 k Ω , replace it. | |
| Discharge temperature too high | P082 | Discharge temperature > 120°C | Measure the discharge temperature at the outlet of the compressor; if measured temperature < 120°C, replace the sensor. Perform a non-condensable test | |
| | | | Verify the AIN4 connectors on the card or replace the sensor | |
| | | | Check the water flow | |
| | | | Check the water flow detector | |
| | E01 | | Check the valve opening | |
| High pressure protection | | The sensor is open or has short-circuited. | Check the by-pass | |
| Trigit procedure proceducit | | The series is open of his short distance. | Check the evaporator is not clogged | |
| | | | Water temperature too hot | |
| | | | Incondensable problem after maintenance, empty and evacuate the cooling circuit | |
| | | | Fluid load too high, remove fluid into a liquid bottle | |
| | E02 | | Check the AIN3 connections on the card or replace the sensor | |
| Low pressure protection | | The sensor is open or has short-circuited. | Large coolant leak, search for the leak with the detector | |
| 204 prossure proteotion | 202 | The sensor is open or has short-direction. | Air flow too low, check the ventilator rotation speed | |
| | | | Check the evaporator is not clogged, clean its surface | |

| Problem | Error codes | Description | Solution | | |
|-------------------------------------|--|---|---|--|--|
| | E03 | | Check the AIN2 connections on the care or replace the sensor | | |
| Flow sensor fault | | The sensor is open or has short-circuited. | Lack of water, check the filtration pum operation | | |
| | | | Check the stop valve opening | | |
| | | | Check the by-pass adjustment | | |
| Water outlet temperature fault | E05 | Applies only in Cold mode, Water outlet temperature < 4°C | Stop the heat pump, serviceability limit reached | | |
| Input/Output temperature difference | | | Lack of water, check the filtration pump operation | | |
| > 13°C | E06 | Applicable in Cold mode only | Check the stop valve opening | | |
| | | | Check the by-pass adjustment | | |
| Antifreeze protection Cold mode | E07 | Water output temperature < 4°C | Check the red AIN7 connector on the board and measure the sensor's resistance; if it is under 100 Ω or over 500 k Ω , replace it. | | |
| | | | Stop the heat pump, drain the condenser, high risk of it freezing. | | |
| Communication problem | E08 | No communication between the printed circuit board and the user interface | Check the connectors - see the wiring diagram | | |
| Level 1 antifreeze protection | E19 | 2°< Water temperature < 4° and Air temperature < 0° | Stop heat pump operation, empty the condenser to avoid freezing, by default the heat pump starts the filtration pump to avoid icing over | | |
| Level 2 antifreeze protection | E29 | Water temperature < 2° and Air temperature < 0° | Stop heat pump operation, empty the condenser to avoid freezing, by default the heat pump starts the filtration pump and the heat pump to avoid icing over. | | |
| DC1 fan motor fault | F031 | Motor jammed or faulty connection | Check free rotation; check CN1 connectors; replace the motor | | |
| The heat pump does not start | oes not start F08 Possibly an inversion or lack of phase | | Reverse two phases on the R-S-T terminal block. Check the connection and tightness of the phases. | | |
| Exterior temperature too low | TP | Outdoor temperature too low, < H34 (-15°C fault) | Check the AIN9 connector on the board and measure the sensor's resistance; if it is under 100 Ω or over 500 $k\Omega,$ replace it. | | |
| | | | Check the value of parameter H34 | | |
| Pressure sensor fault | PP | The sensor is open or short-circuiting | Check the connections see electrical diagram | | |

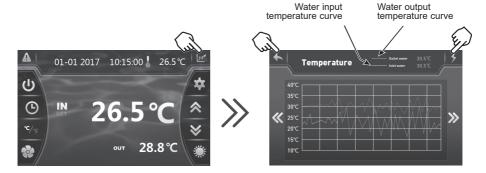
6.6 Recording base

From the main screen, press on to access the history of water input and output temperature recordings.



This data is available for 60 days.

Press on for to access the average electric power consumed.





Press on to return to the main screen.

6.7 Warranty

WARRANTY CONDITIONS

All HAYWARD products are guaranteed to be free from manufacturing or material faults for a period of two years as from the date of purchase. Any claim made under the terms of the warranty must be accompanied by a dated proof of purchase. We therefore recommend that you keep your invoice

The HAYWARD warranty is limited to the repair or replacement, at HAYWARD's discretion, of faulty products, provided they have been used under normal conditions, as described in their user guide, and that the product has not been modified in any way and has been used only with HAYWARD components and parts. Frost and chemical damage are not covered.

No other costs (transportation, labour, etc.) are covered by the warranty.

HAYWARD cannot be held liable for any direct or indirect damage caused by the incorrect installation, connection or operation of a product.

Please contact your retailer if you want to make a claim under the terms of the warranty and request the repair or replacement of an item. No equipment returned to our factory will be accepted without our prior written agreement.

Worn parts are not covered by the warranty.



